Konica Minolta to Release Dispatcher Suite, a Print Management and Advanced Scan Workflow Solution

Thursday, February, 28, 2019 – Konica Minolta Business Solutions Asia (Konica Minolta) is pleased to announce the release of Dispatcher Suite, software developed by Konica Minolta Business Solutions U.S.A., an affiliated company in the U.S., in partnership with Y Soft Corporation.

Overview

Dispatcher Suite is a software package that consists of Dispatcher Paragon, an integrated print management solution, and Dispatcher Phoenix, an award-winning process automation application.

This new software suite is an integrated print management and process automation solution that was independently developed by Konica Minolta Business Solutions U.S.A., which operates in IT-advanced countries, and by Y Soft, in order to identify and solve print and process issues for its customers.
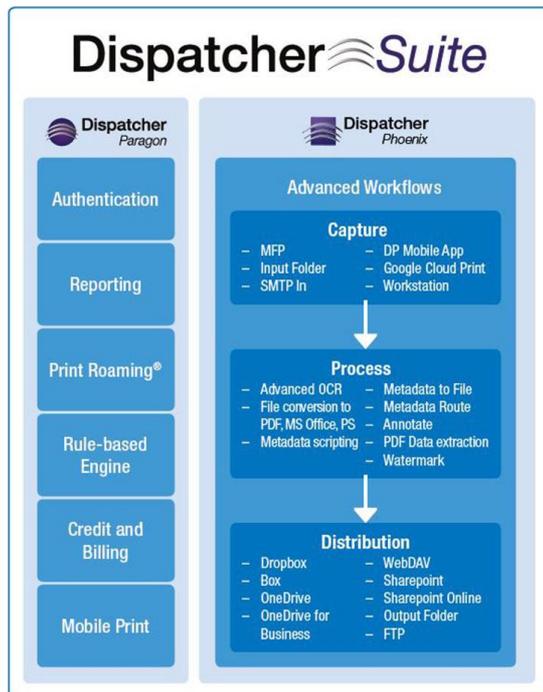
Value Proposition

Office workers are engaged in complicated manual tasks such as collecting, inputting, processing, saving, and distributing files in their daily operations. Dispatcher Suite helps automate routine tasks.

Specifically, these tasks can be automated by clicking buttons that are customized for automation.

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Dispatcher Suite also helps ID authentication management of printing and scanning at an office, as well as aggregation and management of status data to enhance security, improve workflow productivity, and cut expenses. It is an integrated solution offering single sign on and the same "look and feel" at the MFP for both print management and advanced scanning capabilities.

Features of Dispatcher Suite

1. Automation of document processing and sorting by Dispatcher Phoenix

Dispatcher Phoenix efficiently automates the processing of documents created in daily operations at an office. For example, when a contract is scanned by an all-in-one (to create an electronic file), it can be automatically converted to text data using OCR. Attributes can be automatically assigned to a file, which is then automatically sorted and stored in a designated folder based on the attributes. Dispatcher Phoenix was nominated as a finalist in the IT Software category of the World Technology Awards under the auspices of the World Technology Network (WTN) in the U.S.

2. Print management function achieved by Dispatcher Paragon

A printing environment suitable for tasks can be managed. For example, a printing policy for cost reduction can be created. When printing email documents, an optimal printing environment such as black-and-white double-sided printing can be created and managed.

Leakage of confidential information can be audited by monitoring overall user trends based on tracking and analysis of user, division, or place.

3. Security measures offered by Dispatcher Paragon

The use of all-in-ones and printers at an office can be managed using the user information managed by a server by linking the IC card information used in employee IDs with Active Directory® and LDAP.

Dispatcher Paragon also supports two-factor authentication systems using "an IC card and a PIN code" or "an IC card and a password." Users are required to hold a card over a reader when printing a document. This helps prevent information leakage due to a failure to take a printed document.

4. Flexible system configuration

Centralized management can be ensured for single-site operation, multiple environments in and outside a country, or even a large-scale environment. The solution also supports cloud-based system configurations such as Microsoft Azure and Amazon AWS. Respective customers can introduce an optimal system for their office environment.

Under the brand proposition "Giving Shape to Ideas," Konica Minolta remains committed to creating new value through offering services that integrate IT with document management from the viewpoint of customers.

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About Konica Minolta Business Solutions Asia

Konica Minolta Business Solutions Asia is transforming the workplace of the future with its customer-centric solutions and hardware for the digitally connected world. We are committed to create new values for the society with our expertise. From information management to technology enabling tools, the solutions help businesses improve time to information, support mobility, and optimise business processes with workflow automation. Konica Minolta, Inc. has also been named to the Dow Jones Sustainability World Index for five years in a row. For more information, please visit http://www.konicaminolta.sg/business/

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